



Welcome to Our Home

We are delighted to have you stay!

Your Hosts



Christy & Carlos



New Mexico, 1994

Dearest guest,

We are delighted to welcome you to our home, Casita del Mirador! These pre-arrival notes and accompanying documents are shared to ensure you have a safe, memorable, and comfortable visit. Our hope is that your stay will provide the same connection and fulfillment that we feel when we spend time in this special home, property, and surrounding community.

A welcome binder is located on the desk in the living room. This binder is filled with information that may be useful during your stay. We encourage you to reference it as a guide for both your stay at our home and suggested activities and places to visit during your time in Northern New Mexico.

Should you have any questions or concerns during your stay, please don't hesitate to contact us.

Christy Tornelli, Cell - (214) 676-3491; Email – christy@casitadelmirador.com

An onsite property manager (Mark Manley) is available if needed, Monday – Friday, during business hours. His office is adjacent to the pool area. His number is (214) 502-0458.

Check In



Location

The address of the property, located within the private residences of Pueblo Encantado and within the “Zuni” pod of homes, is 22 Pueblo de Cielo, #212, Santa Fe, New Mexico, 87506. Both Google Maps and Apple Maps will provide directions to our home.

Check In Time

Check-in time is 3 pm local time

Access Code

The day before your arrival, you will be provided with a unique four-digit code to unlock the front door. This code will be active for the duration your stay, within check-in and check-out times stated above. To unlock the door, simply enter the four-digit code. To lock the door, simply press the image of the padlock. From inside the home, turn the thumb turn toward the door edge to lock and away from the door edge to unlock. In the case of an emergency, a backup key is located on the property and with the property manager.

Wi-fi Access

Wi-Fi Access – Network is Mirador_Guest and the password is MiradorGuest212!

No Early Check-ins can be accommodated to ensure that our guests arrive to a fully cleaned and prepared home. The same applies to no extended checkout requests, due to the fact that we must ensure the same for our next guests.

Please report concerns immediately upon arrival. A crucial part of your comfort is that you inspect the property as soon as you arrive and notify us about any cleaning or maintenance problems (such as missing towels, a broken air conditioner, etc.). By addressing guests' potential concerns and challenges up front, we can help ensure the perfect setting and stay. When you arrive, please inspect the home for cleanliness. If ANYTHING is not acceptable, do not hesitate to call Christy at the number provided. We understand that circumstances arise while traveling so if you arrive outside of your planned check-in time, kindly let us know so that we may make proper arrangements when necessary.

Guest safety and security are of utmost importance to us as homeowners. Pueblo Encantado is a well-managed and safe property. We do however request that when leaving the property, you securely lock all casita doors and windows. Personal vehicle(s) should follow the “Lock, Take and Hide” practice - Lock your car, take your keys and hide anything of value.





House Rules

1. General Rules

- Maximum Occupancy – 4 persons
- No Pets
- No Smoking
- Property Cancellation Policy – 30 days 100% refund; 14 days 50% refund

2. Parties and Social Gatherings

No personal events or parties for more than 8 persons should be hosted at the casita.

3. Quiet Hours

Quiet hours are from 10 pm - 7 am. Quiet enjoyment of outdoor space is requested by our community

4. Parking

Unassigned parking is provided at our unit. Please feel free to use any of the 6 spots available at our home. Please see attached guide for reference

5. Pool Facilities

Pool may be used between the hours of 6:00 AM & 10:00 PM (more info in binder)

6. Hiking Trails

Please safely enjoy exploring the property, and surrounding trails. Hiking trails are for foot traffic only, on designated trails. Please refrain from the use of bikes or motorized vehicles on trails. Please also be aware and respectful of wildlife and natural landscape.

Home Features



Fully equipped kitchen with appliances, dishes, glassware, utensils, pots/pans

Blender, slow cooker, toaster, dutch oven, kettle, and coffee maker

Kitchen basics such as coffee, tea, cream & sugar, spices, etc.

Fresh linens, towels, toiletries, and a hairdryer in each bathroom

Basic toiletries such as shampoo, conditioner, body wash, and lotion

Washer/Dryer

Outdoor gas grill, fire pit, and wood

Wi-Fi access, streaming television options, and music accessibility

Heated seasonal pool (generally Memorial Day through mid-October)

It is important to us that you not only have the basics, but the extras that contribute to comfortable and enjoyable stay. We are happy to provide upgrades such as a BLUEAIR air purifier, Chemex coffee maker, Soda Stream system, Marshall bluetooth speaker, travel-sized white noise machine, as well as a few often forgotten toiletries.

Check Out



Check out is at 10 AM, local time

Although it is not our intent to overwhelm guests with cleaning, we'd genuinely appreciate it if you tidy up specific areas before you leave, each of which is bulleted below.

- Please depart by 10 am local time so that the home can be cleaned for our next guests.
- Please remove all trash and place it in the outdoor trash bins - trash in one bin, recyclables in the other. Trash bins are located on the side of the home - between units #213/212 (if trash cans are full, please take trash to recycling/dumpster by property entrance)
- Please place all used towels on the bathroom floor. Bed linens may be left "unmade" when checking out.
- Please load/run the dishwasher if dishes, utensils, Soda Stream bottle, etc were used. Cooking pots, pans and coffee pots/Chemex should not be placed in the dishwasher and may be hand washed. Dishwasher detergent/pods are available under the kitchen sink.
- Please remove and discard any opened or unused food items from the refrigerator.
- Please close all blinds throughout the home.
- Please leave the following four lights on:
 - floor lamp in primary bedroom,
 - table lamp by TV in guest room,
 - floor lamp in living room,
 - desk lamp in living room
- Please turn off all other lights, fans or other electronics. Please unplug the coffee maker and any other small appliances used.
- If used, please remember to turn off the towel warmer in the primary bathroom.
- Please close all windows, lock all doors
- If used, return emergency keys to the hook inside the lockbox and securely relocked Follow process for unlocking and relocking lockbox.
- Please sign our guestbook and share your experience with us and other guests.



We are grateful you chose our casita as your
"home away from home"
and hope you'll enjoy the wonders and magic of
Santa Fe, Tesuque Village, and the enchanting surroundings as much
as we do.

Should Northern New Mexico beckon you to return,
we would love to welcome you back!

Warm regards,
Christy & Carlos Tornelli
www.casitadelmirador.com



@casitadelmirador



Parking Map

Pueblo Encantado residents and guests have "no assigned/reserved parking" spaces. The three units in the Zuni pod - 211, 212, and 213 have six (6) spots to choose to park in. For our unit, you may park in front of the unit and/or in one of the two (2) spaces to the home's left and/or right. If residents or guests are staying at either of the two (2) adjacent homes, please make sure that you park in only one of the two (2) spaces and avoid parking in the middle of the available parking spots.

